

# Trowbridge Chamber of Commerce

## Term & Conditions

Membership of Trowbridge Chamber of Commerce (“TCC”, “the Chamber”, “we”, “our”, “us”):

TCC is committed to protecting and respecting your rights to privacy and data protection and to complying with the provisions of all applicable data protection legislation and regulations. [You can view the privacy policy here.](#)

### Membership Code of Conduct

Trowbridge Chamber of Commerce offers businesses with advice and support. All businesses who are Chamber members must adhere to the **Code of Conduct (Code)**. This is as follows:

- Trowbridge Chamber of Commerce supports businesses in making connections and building relationships. This is not a ‘hard sales’ environment and all participants, whether paying members or honorary members must embrace this principle.
- Individuals and businesses are encouraged to support each other. We embrace inclusivity and diversity and do not tolerate harassment or bullying in any way. TCC members must comply with this ethos.
- Information and advice received by being a TCC member is not to be used by individuals and businesses within the Chamber membership to the detriment of fellow businesses.
- To become a member of the Chamber, you must adhere to the process set out in the Chamber’s Articles of Association.
- To join the Chamber as a member, the company you represent must be registered with Companies House. Therefore, TCC membership is not open to non-registered businesses.
- The nature of your business must be legal and legitimate. Therefore, its activities must be in accordance with UK law and, if based outside of the UK, the laws of the country in which it is located.
- Trowbridge Chamber of Commerce reserves the right to withdraw membership of any participant who does not comply with this Code of Conduct or whose membership may by association bring the reputation of TTC into disrepute. (The determination of the compliance of businesses who are, or are seeking to be, part of the TCC with the Code is ultimately at TCC’s discretion.)
- The Code of Conduct may be changed by TCC at any time. It is the responsibility of each business within the Chamber membership to ensure compliance with the latest version of the Code at all times.

## 1. Terms of Website Use

### 1.1

These terms of use (together with the documents referred to in it) tells you the terms of use on which you may make use of our website [www.trowbridgechamber.com](http://www.trowbridgechamber.com) (our site), whether as a guest, member or a visitor. Use of our site includes accessing, browsing, or uploading information to the Membership Directory.

## 1.2

Please read these terms of use carefully before you start to use our site, as these will apply to your use of our site. We recommend that you print a copy of this for future reference.

## 1.3

By using our site, you confirm that you accept these terms of use and that you agree to comply with them. If you do not agree to these terms of use, you must not use our site.

## 2. Other applicable terms

### 2.1

These terms of use refer to the following additional terms, which also apply to your use of our site:

#### 2.1.1

Our [Privacy Policy](#), which sets out the terms on which we process any personal data we collect from you, or that you provide to us. By using our site, you consent to such processing and you warrant that all data provided by you is accurate.

#### 2.1.2

Our [Cookie Policy](#), which sets out information about the cookies on our site.

#### 2.1.3

Our Memorandum and Articles of Association and Byelaws.

## 3. Information about us

[www.trowbridgechamber.com](http://www.trowbridgechamber.com) is a site operated by the Trowbridge Chamber of Commerce ("we", "us", "our"). We are registered in England and Wales as a Community Interest Company at 14 Westbourne Gardens, Trowbridge, Wiltshire BA14 9AW.

## 4. Changes to these terms

We may revise these terms of use at any time by amending this page. Please check this page from time to time to take notice of any changes we made, as they are binding on you.

## 5. Changes to our site

### 5.1

We may update our site from time to time, and may change the content at any time. However, please note that any of the content on our site may be out of date at any given time, and we are under no obligation to update it.

### 5.2

We do not guarantee that our site, or any content on it, will be free from errors or omissions.

## **6. Accessing our site**

### 6.1

Our site is made available free of charge. Visitors can use our site for free.

### 6.2

We do not guarantee that our site, or any content on it, will always be available or be uninterrupted. Access to our site is permitted on a temporary basis. We may suspend, withdraw, discontinue or change all or any part of our site without notice. We will not be liable to you if for any reason our site is unavailable at any time or for any period.

### 6.3

You are responsible for making all arrangements necessary for you to have access to our site.

### 6.4

You are also responsible for ensuring that all persons who access our site through your internet connection are aware of these terms of use and other applicable terms and conditions, and that they comply with them.

### 6.5

Our site is directed to people residing in the United Kingdom. We do not represent that content available on or through our site is appropriate or available in other locations. We may limit the availability of our site or any service or product described on our site to any person or geographic area at any time. If you choose to access our site from outside the United Kingdom, you do so at your own risk.

## **7. Intellectual property rights**

### 7.1

We are the owner or the licensee of all intellectual property rights in our site, and in the material published on it. Those works are protected by copyright laws and treaties around the world. All such rights are reserved.

### 7.2

You may print off one copy, and may download extracts, of any page(s) from our site for your personal use and you may draw the attention of others within your organisation to content posted on our site.

### 7.3

You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

### 7.4

Our status (and that of any identified contributors) as the authors of content on our site must always be acknowledged.

### 7.5

You must not use any part of the content on our site for commercial purposes without obtaining

a licence to do so from us or our licensors. To discuss this further please contact us at [info@trowbridgechamber.com](mailto:info@trowbridgechamber.com).

#### 7.6

If you print off, copy or download any part of our site in breach of these terms of use, your right to use our site will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

### **8. No reliance on information**

#### 8.1

The content on our site is provided for general information only. It is not intended to amount to legal advice on which you should rely.

#### 8.2

Although we make reasonable efforts to update the information on our site, we make no representations, warranties or guarantees, whether express or implied, that the content on our site is accurate, complete or up-to-date.

### **9. Limitation of our liability**

#### 9.1

Nothing in these terms of use excludes or limits our liability for death or personal injury arising from our negligence, or our fraud or fraudulent misrepresentation, or any other liability that cannot be excluded or limited by English law.

#### 9.2

To the extent permitted by law, we exclude all conditions, warranties, representations or other terms which may apply to our site or any content on it, whether express or implied.

#### 9.3

We will not be liable to any user of our site for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:

##### 9.3.1

use of, or inability to use, our site; or

##### 9.3.2

use of or reliance on any content displayed on our site.

#### 9.4

Please note that in particular, we will not be liable for:

##### 9.4.1

loss of profits, sales, business, or revenue;

##### 9.4.2

business interruption;

#### 9.4.3

loss of anticipated savings;

#### 9.4.4

loss of business opportunity, goodwill or reputation; or

#### 9.4.5

any indirect or consequential loss or damage.

#### 9.5

You agree not to use our site for commercial purposes, and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

#### 9.6

We will not be liable for any loss or damage caused by a virus, distributed denial-of-service attack, or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of our site or to your downloading of any content on it, or on any website linked to it.

#### 9.7

We assume no responsibility for the content of websites linked on our site. Such links should not be interpreted as endorsement by us of those linked websites. We will not be liable for any loss or damage that may arise from your use of them.

### **10. Viruses**

#### 10.1

We do not guarantee that our site will be secure or free from bugs or viruses.

#### 10.2

You are responsible for configuring your information technology, computer programmes and platform in order to access our site. You should use your own virus protection software.

#### 10.3

You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs or other material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to our site, the server on which our site is stored or any server, computer or database connected to our site. You must not attack our site via a denial-of-service attack or a distributed denial-of service attack. By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our site will cease immediately.

### **11. Linking to our site**

#### 11.1

You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it, but you must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists.

#### 11.2

You must not establish a link to our site in any website that is not owned by you.

#### 11.3

Our site must not be framed on any other site, nor may you create a link to any part of our site other than the home page.

#### 11.4

We reserve the right to withdraw linking permission without notice.

#### 11.5

If you wish to make any use of content on our site other than that set out above, please contact [info@trowbridgechamber.com](mailto:info@trowbridgechamber.com)

### **12. Third party links and resources in our site**

#### 12.1

Where our site contains links to other sites and resources provided by third parties, these links are provided for your information only.

#### 12.2

We have no control over the contents of those sites or resources.

### **13. Applicable law**

These terms of use, its subject matter and its formation (and any non-contractual disputes or claims) are governed by English law, and we both agree to the exclusive jurisdiction of the courts of England and Wales.

### **14. Contact us**

To contact us, please email [info@trowbridgechamber.com](mailto:info@trowbridgechamber.com)